Adding Services and Community Health Workers to Reduce A1C

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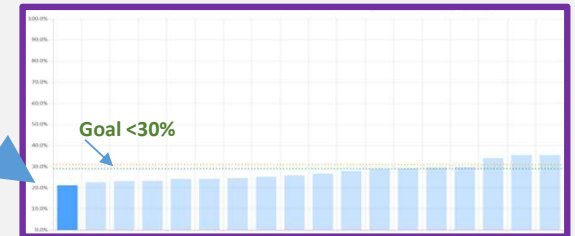
Methods

Diabetes Case Management –

- **Funded 2 Community Health Workers – BCBS July 2021**
- **Screening for Social Drivers of Health**
- **Integrated in Clinical care team**
- **Focusing on Standards of Care and Care Gaps**
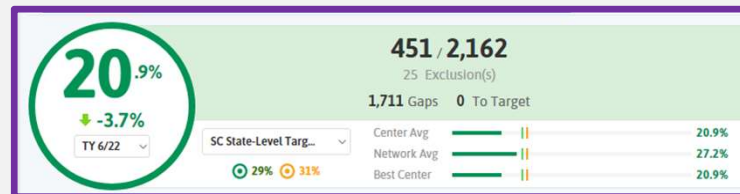- **Added Remote Glucose Monitoring in 2022**

Results

Demographic Characteristics of Diabetes Patients at BJHCHS		
Race		
African American	1,391	72%
Hispanic	322	17%
Caucasian (Non-Hispanic)	229	11%
Gender		
Male	661	33%
Female	1246	62%
Unknown	107	5%
Insurance		
Medicare	761	38%
Medicaid	215	11%
Private Insurance	606	30%
Uninsured	216	11%
Unmapped	213	10%

BJHCHS **20**.9%

BJHCHS A1% >9 or Untested

Community Health Centers in SC A1C% >9 or Untested

Goal <30%

Conclusion

- **Adding 2 Community Health Workers, Remote Glucose Monitoring, and Point of Care A1C screening has helped BJHCHS to become the health center with the lowest % of patients with an A1C% >9 in South Carolina**
- **20.9 % of patients with A1C% >9 or untested patients (from 55% in 2018 and 26% in 2021)**

Next Steps

- **Utilize UDS report to identify health disparities and devise strategies to address them**
- **Advocate for inclusion of CHW services in reimbursement models**
- **Integrate CHWs into other care teams – Maternal and Child Health**

References

1. UDS. https://data.hrsa.gov/tools/data-reporting/program-data?grantNum=H80CS00699. Accessed 7/7/23.
2. Azara. https://app.azarahealthcare.com/Report/View/35. Accessed 7/7/23.