

## Strengthening Student Success & Investing in the Future of Pharmacy

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**Introduction:** In 2018, national and school-level data demonstrated graduate students had increased rates of hopelessness, anxiety and being overwhelmed, prompting a USC Team to attend the AACP Institute “Student Affairs: Strategies to Promote a Culture of Well-Being Among Students and Faculty.” As a result, two goals were set: 1) create a culture of well-being and community; 2) create systems and processes for individualized student support.

### Project Wellness

#### Project Wellness

Offers many events and programs across the six domains of Wellness and aims to provide novel and necessary programs for all students, staff, faculty, and our greater community.

### USC Mann Climate Survey

#### Mann Climate Survey

Conducted from April-May 2022 our climate survey targeted elements of the lived experiences of faculty, staff, and students including: demographic information, sense of belonging, being valued, experiences of equity, discrimination, and experience of opportunity for professional development. Our goal being to identify any changes to the experiences of all included after programming from the Office of Diversity, Equity, and Inclusion was created.

### Wellness Counseling

#### Wellness Counseling

In 2023, Mann initiated Wellness Counseling specific to all Pharmacy students across all graduate levels. Counseling is offered on a 1:1 or group setting, offering academic and personal support to enhance academic achievement. Our Wellness counselor is directly on site for all students' accessibility.

### Student Success Services

#### Student Success

The Office of Enrollment and Student Affairs manages students' academic success, and assists with unique or challenging circumstances, and creates individualized student support infrastructure.

### Mental Health First Aid Certification

#### MHFA

All students, faculty, and staff are offered the opportunity to participate in the MHFA certification course that teaches how to identify, understand, and respond to signs of mental illnesses and substance abuse

### Career Services

#### Career Services

Through our career services, opportunities to strengthen students' career-building skills, guidance to learn different career pathways in pharmacy and connections with USC alumni network are also offered to help students succeed.

**Results:** These efforts have been effective as supported by 2019-2022 AACP Graduating Surveys, with an increasing trend in students' overall satisfaction (76.4% to 86.3%) and wellness (96.2% to 97.9%), and a consistently high graduation rate compared to national over the same period (2019-95.7%; 2020-93.2%, and 2022-95.5%).