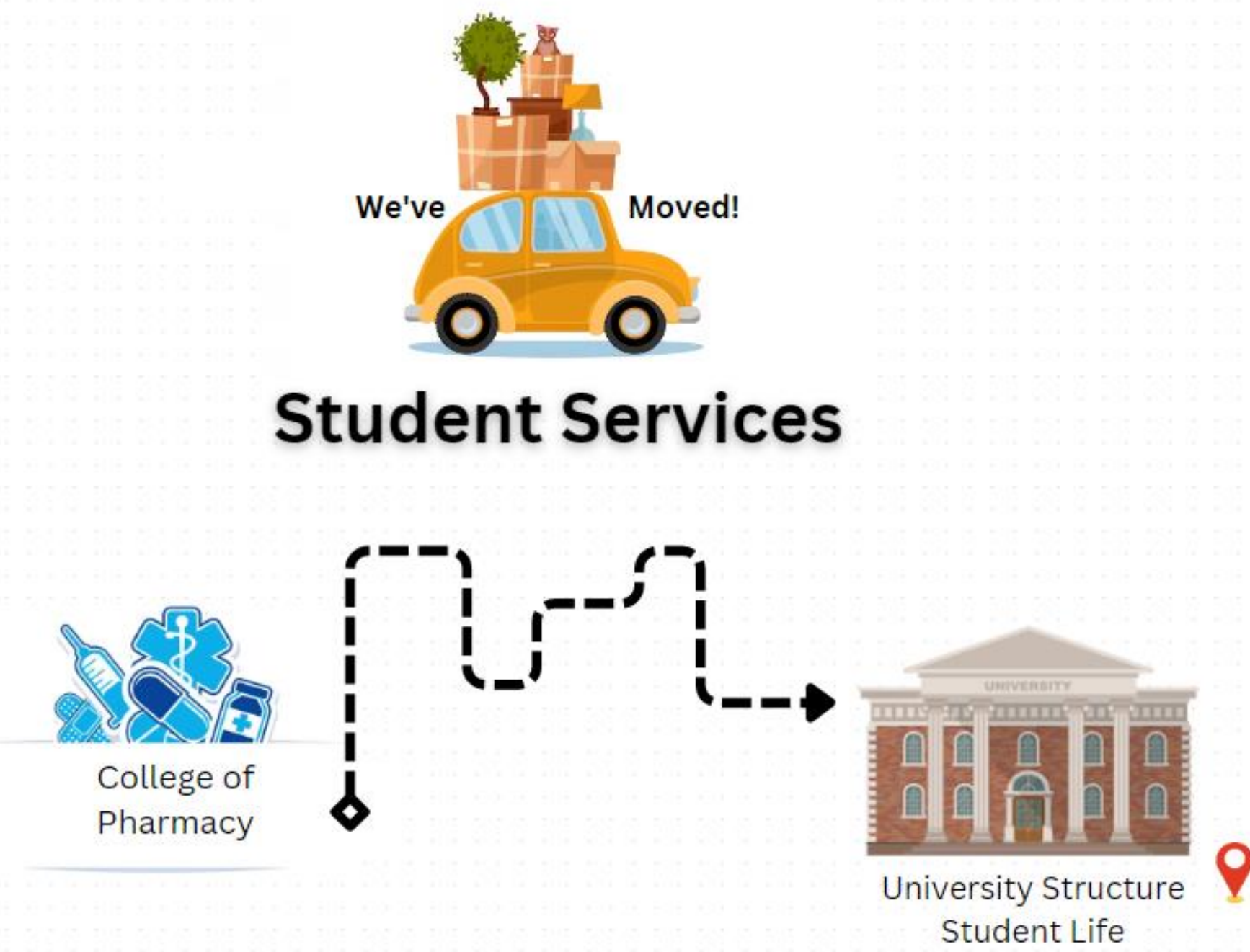


Retention Beyond Progression: Efforts of a Student Life Office to Holistically Support Students

Sarah E. Wehrkamp, MA, Megan Geary, MA, and Jennifer Campbell, PharmD.
College of Pharmacy, Natural and Health Sciences, Manchester University, Fort Wayne, Indiana



In Fall 2022, the Student Life Office was created to extend student support services beyond Pharmacy to include all graduate and professional programs.

Success Advisors are:

- Point of Contact
- Resource Guide
- Sounding Board
- Separate from faculty mentor

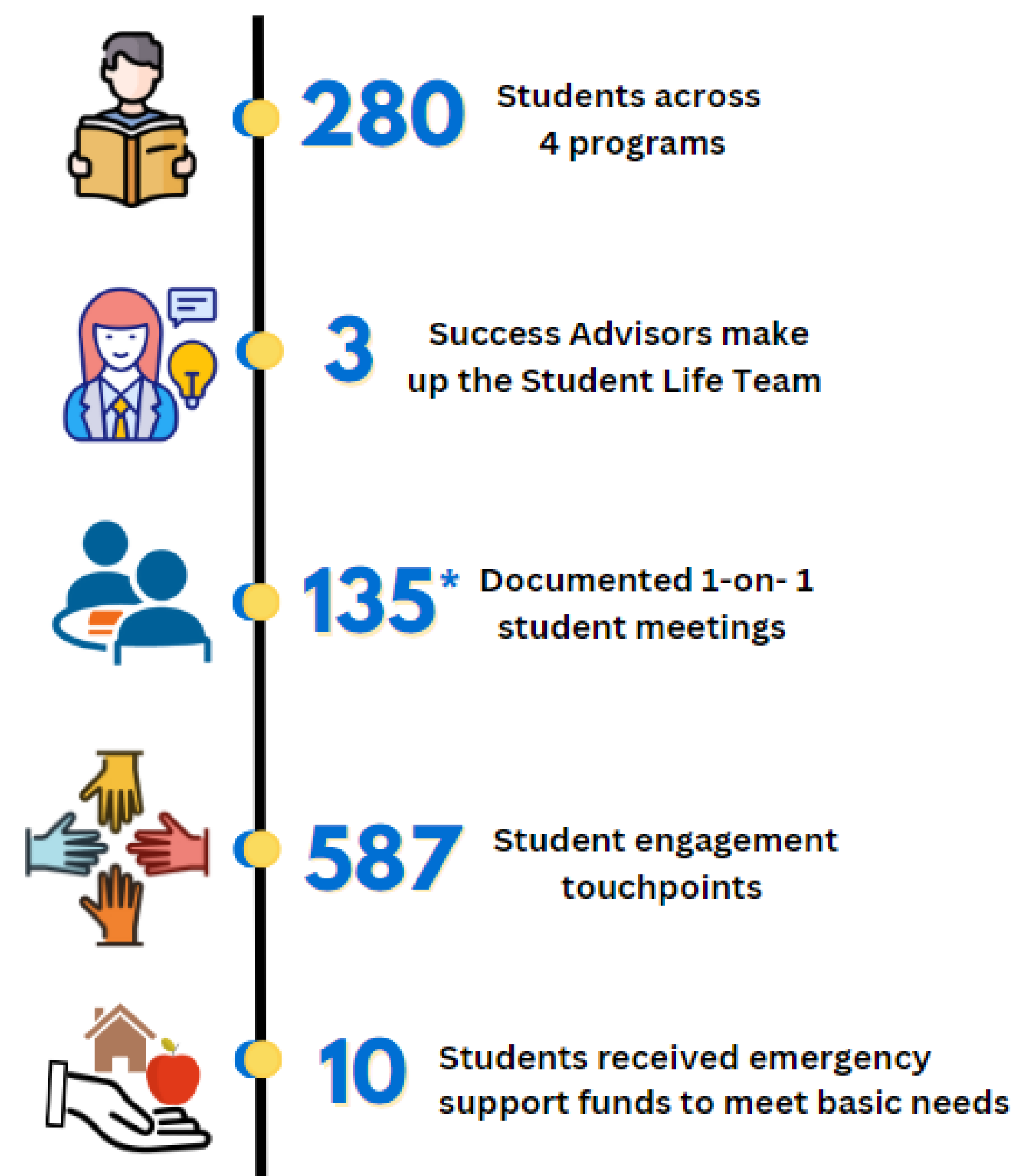


All students are assigned a Success Advisor housed in the Office of Student Life.

Success Advisors utilize a case-management approach and consider the needs of the whole student, including wrap-around support and services.

The early-alert system encourages faculty and staff to raise both academic and non-academic concerns for students. This platform identifies students who may be struggling, allowing Success Advisors to initiate outreach.

By the Numbers 2022-2023



*Continuing to improve documentation consistency



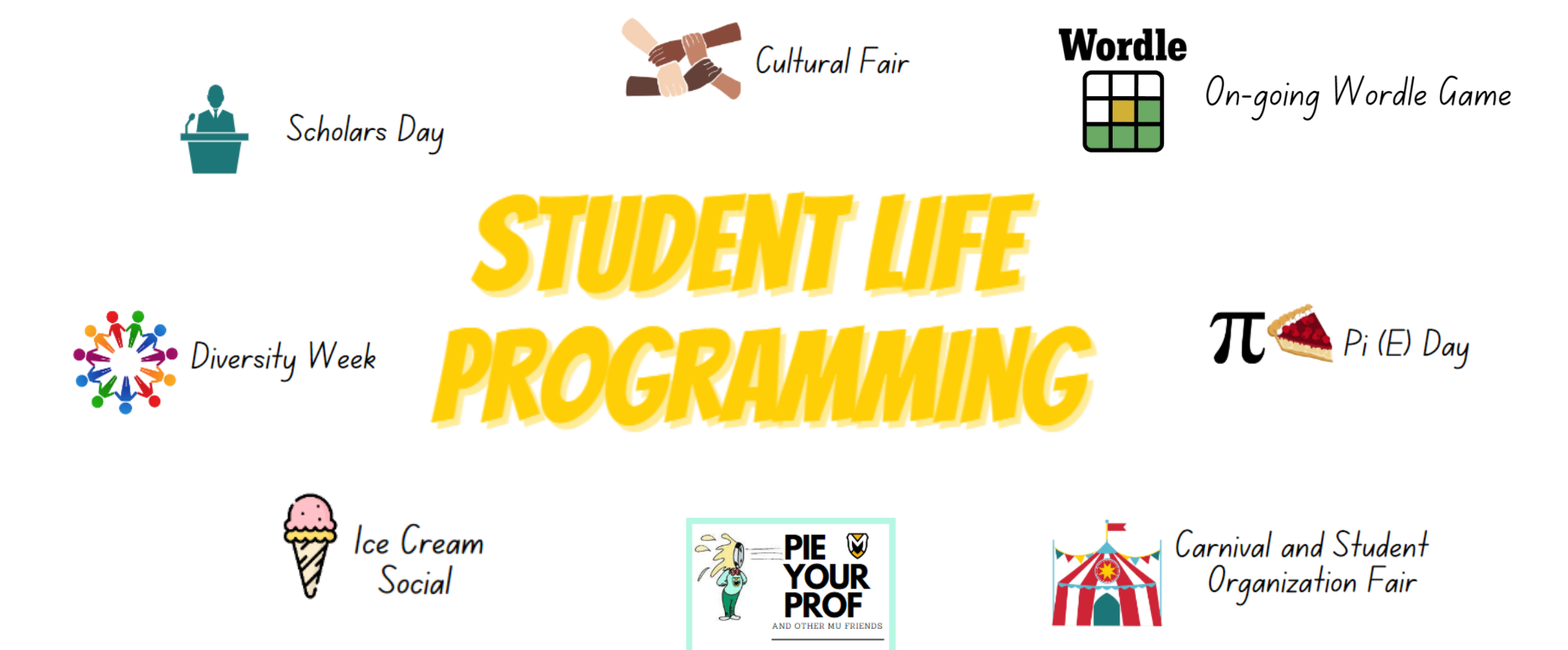
Thank you so much for all the lengths you have and are going through to help me. It truly means so much. I couldn't do this without you.

-note from P1 student to their Success Advisor



Academic Check Policy

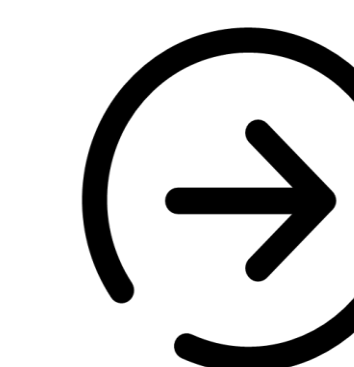
- Grades are checked weekly, starting in week 3
- 'Academic Concern' flags are raised for any student with a course grade below 73%
- Students with flags are strongly encouraged to connect with faculty to discuss barriers to and plans for being successful in the course
- Students who are currently earning below: **73.5% in two or more courses OR 60% or below in one course;** meet with success advisor for resources and support



Semester Communication Plan

WHEN	MODE	CONTENT
Week 1	Email blast	Welcome
Week 2	Spartan Success	Available resources reminder
Weeks 1-4	1-on-1 meeting	General check-in
Weeks 3-14	Spartan Success flags & meetings	Academic check (as needed)
Weeks 7-13	Individual Email	General check-in
Week 14	Email blast	Encouragement
Week 16	Email blast	Finals week Support: Dogs, snacks, meditation room

Next Steps



- Connecting students with Success Advisors immediately after acceptance.
- Creating an enhanced plan for Online/Distance student engagement.
- Implementing additional high impact/ low-resource cross-program engagement activities.

