# Caregiver Perception of Alternative Non-pharmacological Behavior Management Techniques



NYU Langone Dental Postdoctoral Residency Programs

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## INTRODUCTION

- Between 100,000 and 250,000 children undergo sedation in dental offices per year<sup>1</sup>. Although pharmacological treatment modalities are safe and effective, adverse events can occur. Adverse events associated with sedation include nausea and vomiting, diffusion hypoxia, and respiratory depression<sup>2</sup>.
- Many non-pharmacological modalities are used in dental offices to lessen a child's anxiety including positive pre-visit imagery, direct observation, tell-show-do, ask-tell-ask, voice control, non-verbal communication, positive reinforcement, distraction, and desensitization<sup>3</sup>.
- Less common techniques such as hypnosis, music therapy, pet therapy, acupressure, aromatherapy, magic tricks, and virtual reality have been shown to alleviate the anxiety of pediatric dental patients and have increased patient cooperation.
- Due to the risk associated with sedation and general anesthesia, it is important to explore other treatment modalities to safely provide dental treatment. There is a lack of research on whether parents are comfortable with these alternative behavior management modalities. The hypothesis is that parents will have positive perceptions of the non-traditional non-pharmacological techniques in the dental office.
- San Ysidro Health is a Federally Qualified Health Center (FQHC), which offers access to care to
  those at or below the federal poverty guideline and has multiple dental clinics throughout San Diego
  County<sup>4</sup>. San Diego Children's Dental Center (SDCDC) is located on the same campus as Rady
  Children's Hospital, consequently, allowing access to care patients with special health care needs
  (SHCN). Chula Vista Medical Plaza (CVMP) dental clinic is located in a large health center near the
  Mexico/U.S. border and treats mostly well children. At both clinics children from 0-14 years of age
  are seen.

## **PURPOSE**

The purpose of this study is to examine biologic parents of pediatric dental patient's perspectives around alternative non-pharmacological behavior management techniques including hypnosis, music therapy, pet therapy, acupressure, aromatherapy, magic tricks, and virtual reality.

#### **METHOD**

- A closed-ended paper anonymous survey was used to obtain parents' perception of alternative nonpharmacological behavior management in a community health center dental clinic in San Diego, CA.
- The survey was administered to parents at their child's dental comprehensive oral exam or periodic oral exam appointments.
- Data collected included demographic information including the age of the child, the relationship of the biological parent to the child (mother, father), insurance status (Denti-Cal, private insurer, Tricare, uninsured, unknown), race (American Indian, Asian, Black, Native Hawaiian, White, other) and ethnicity (Hispanic, Not-Hispanic, unknown). Additional data included parents' perception of the seven nontraditional non-pharmacological behavior techniques (hypnosis, music therapy, pet therapy, acupressure, aromatherapy, magic tricks, virtual reality) using a Likert scale.
- Statistical analysis using Chi-square was completed with a significance set at P < .05.

Table 1.	SDCDC and CVMP	SDCDC	CVMP	P- value
Participant Characteristics	N (%)	N (%)	N (%)	
Relationship Father Mother	` '	47 (22.7) 160 (77.3)	,	0.219
Race American Indian or Alaska Native Asian Black or African American Native Hawaiian or Other Pacific Islander Other White	8 (2.7) 8 (2.7) 6 (2.0) 144 (48.8)	` '	1 (1.1) 2 (2.1) 2 (2.1) 53 (56.4)	0.483
Ethnicity Do not want to disclose Hispanic or Latino Not-Hispanic or Latino Unknown	` '	7 (3.4) 151 (72.9) 47 (22.7) 2 (1.0)	,	0.005
Previous Trauma Yes No	` ,	36 (17.4) 171 (82.6)	,	0.52
Special Health Care Needs Yes No	` '	33 (16.0) 173 (84.0)	5 (5.3) 89 (94.7)	0.017
Age (years old) 1-2 3-5 6-8 9-11 12-14	89 (29.6)	9 (4.4) 38 (18.4) 64 (31.1) 59 (28.6) 36 (17.5)	25 (26.3) 19 (20.0)	0.041

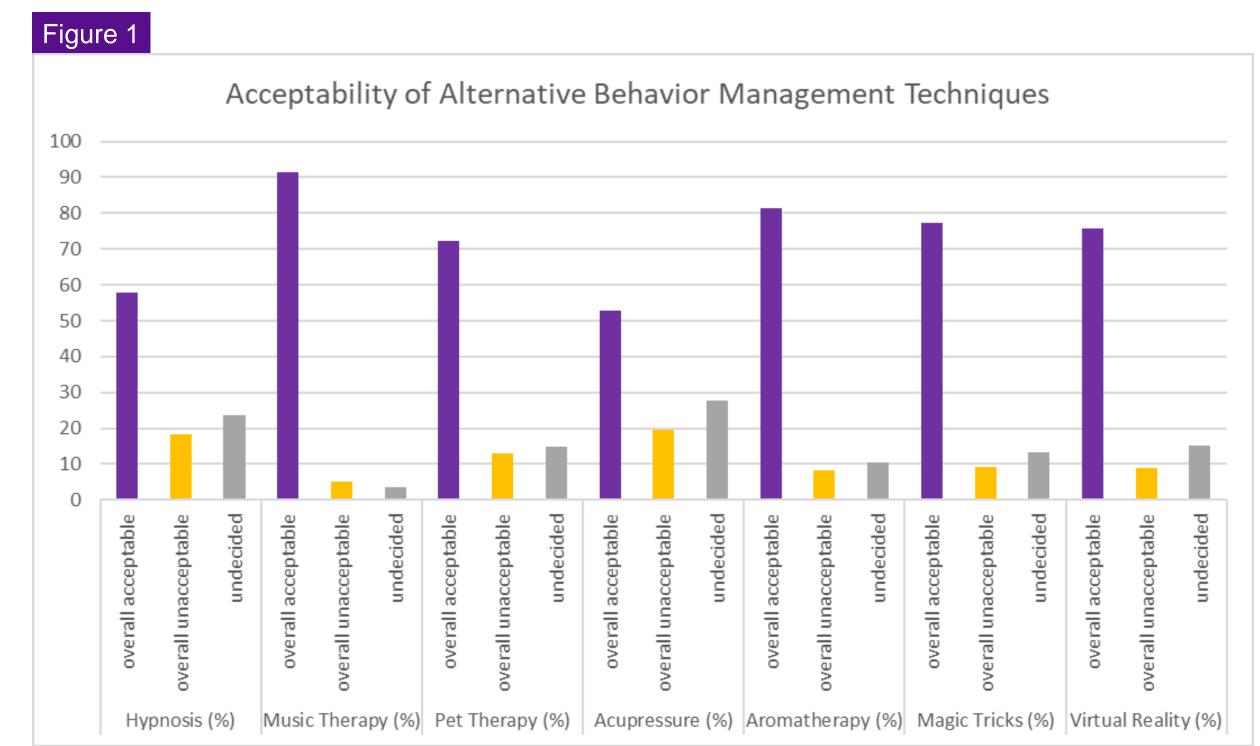


Table 2.			Relationship	and Acceptabilit	y of Technique			Т
Technique	Relationship	Completely Acceptable	Acceptable	Unacceptable	Completely Unacceptable	Undecided	P-value	Т
Hypnosis	Father, N (%)	9 (17.3)	21 (17.4)	10 (37)	2 (7.1)	20 (28.2)	0.025	
	Mother, N (%)	43 (82.7)	100 (82.6)	17 (63)	26 (92.9)	51 (71.8)		
Music Therapy	Father, N (%)	62 (20.5)	28 ( 20.0)	29 ( 21.5)	1 ( 33.3)	1 ( 8.3)	0.773	
	Mother, N (%)	240 (79.5)	112 ( 80.0)	106 ( 78.5)	2 ( 66.7)	11 ( 91.7)		
Pet Therapy	Father, N (%)	20 ( 19.4)	26 ( 22.8)	5 ( 22.7)	3 ( 17.6)	8 ( 17.8)	0.939	
	Mother, N (%)	83 ( 80.6)	88 ( 77.2)	17 ( 77.3)	14 ( 82.4)	37 ( 82.2)		
Acupressure	Father, N (%)	8 ( 17.8)	31 ( 27.2)	7 ( 18.4)	2 ( 9.5)	14 ( 16.9)	0.228	
	Mother, N (%)	37 ( 82.2)	83 ( 72.8)	31 ( 81.6)	19 ( 90.5)	69 ( 83.1)		
Aromatherapy	Father, N (%)	18 ( 19.1)	30 ( 20.3)	4 ( 36.4)	2 ( 14.3)	7 ( 22.6)	0.694	,
	Mother, N (%)	76 ( 80.9)	118 ( 79.7)	7 ( 63.6)	12 ( 85.7)	24 ( 77.4)		
Magic Tricks	Father, N (%)	18 ( 20.0)	35 ( 24.6)	2 ( 16.7)	3 ( 18.8)	4 ( 10.0)	0.364	
	Mother, N (%)	72 ( 80.0)	107 ( 75.4)	10 ( 83.3)	13 ( 81.2)	36 ( 90.0)		
Virtual Reality	Father, N (%)	18 ( 21.7)	33 ( 22.9)	3 ( 21.4)	2 ( 15.4)	6 ( 13.0)	0.671	
	Mother, N (%)	65 ( 78.3)	111 (77.1)	11 ( 78.6)	11 ( 84.6)	40 ( 87.0)		

Technique	Special Health Care Need	Completely Acceptable	Acceptable	Unacceptable	Completely Unacceptable	Undecided	P-value
Hypnosis	Yes, N (%)	19 ( 15.8)	5 ( 9.6)	4 ( 14.3)	1 ( 3.7)	9 ( 12.7)	0.473
	No, N (%)	101 ( 84.2)	47 ( 90.4)	24 ( 85.7)	26 ( 96.3)	62 ( 87.3)	
Music Therapy	Yes, N (%)	17 ( 12.1)	16 ( 11.9)	0 ( 0.0)	2 ( 16.7)	3 ( 27.3)	0.587
	No, N (%)	123 ( 87.9)	118 ( 88.1)	3 (100.0)	10 ( 83.3)	8 ( 72.7)	
Pet Therapy	Yes, N (%)	13 ( 12.6)	15 ( 13.3)	4 ( 18.2)	1 ( 5.9)	5 ( 11.1)	0.836
	No, N (%)	90 ( 87.4)	98 ( 86.7)	18 ( 81.8)	16 ( 94.1)	40 ( 88.9)	
Acupressure	Yes, N (%)	6 ( 13.3)	14 ( 12.4)	2 ( 5.3)	6 ( 28.6)	10 ( 12.0)	0.15
	No, N (%)	39 ( 86.7)	99 ( 87.6)	36 ( 94.7)	15 ( 71.4)	73 ( 88.0)	
Aromatherapy	Yes, N (%)	9 ( 9.6)	13 ( 8.8)	4 ( 36.4)	3 ( 21.4)	7 ( 22.6)	0.014
	No, N (%)	85 ( 90.4)	134 ( 91.2)	7 ( 63.6)	11 ( 78.6)	24 ( 77.4)	
Magic Tricks	Yes, N (%)	9 ( 10.0)	16 ( 11.3)	1 ( 8.3)	4 ( 25.0)	7 ( 17.5)	0.392
	No, N (%)	81 ( 90.0)	125 ( 88.7)	11 ( 91.7)	12 ( 75.0)	33 ( 82.5)	
Virtual Reality	Yes, N (%)	9 (10.8)	15 (10.5)	1 (7.1)	5 (38.5)	7 (15.2)	0.05
	No, N (%)	74 (89.2)	128 (89.5)	13 (92.9)	8 (61.5)	39 (84.8)	

Acceptability of Technique by Parents of Children with SHCN

## RESULTS

- A total of 302 surveys were completed.
- Most participants were mothers (n=240,80%) (Table 1).
- Majority of participants were Hispanic or Latino (n=237,79%), though there was a significant difference in ethnicity of participants between clinics (p=0.005). (Table 1)
- More children with SHNC needs were seen at SDCDC versus CVMP (5% and 16% respectively, p=0.017).
- The most acceptable non-pharmacological behavior management technique was music therapy (91%) followed by aromatherapy (80%), magic tricks (77%) with acupressure being the least acceptable (53%) (Figure 1).
- There was a significant difference between fathers and mothers when looking at acceptability of using hypnosis as a form of behavior management (Table 2).
- There was a significant difference in acceptability of using virtual reality and aromatherapy as a form of behavior management with looking at parents with and without children with SHCN (Table 3).

#### LIMITATIONS AND STRENGTH

- Limitations of the study include self-reporting bias and lack of understanding of the techniques presented.
- Strengths of this study include a large sample size.

#### CONCLUSIONS

Overall, majority of caregivers surveyed find non-pharmacological alternative behavior management strategies acceptable. Pediatric dentists should consider adding these modalities to their practices.

## REFERENCES

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